



# Algemene actievoorwaarden

## JACK'S SUMMERCASH LOCAL

Win extra cash this summer

### General Promotion Terms and Conditions

1. The local promotion Jack's Summertime 2022 (hereinafter referred to as "the Promotion") is offered by JVH gaming B.V., Europalaan 26, 5232 BC in Den Bosch (hereinafter: "JVH").
2. These General Promotion Terms and Conditions apply to the Promotion.
3. The Promotion is intended to promote the branches that trade under the name Jack's Casino and concerns a promotional game of chance pursuant to the Code of Conduct for Promotional Games of Chance.

### Duration

This Promotion will take place on Friday 3 June 2022 (hereinafter referred to as the "Promotion Period").

### Participating in Jack's Summertime

1. Participation in the Promotion is free of charge and possible only during the Promotion Period.
2. During the Promotion Period, guests at any Jack's Casino branch will receive one (1) participation ticket upon admission between 6:00 p.m. and 8:00 p.m. Guests who are Lucky members will receive two (2) participation tickets upon admission. A Lucky member is a guest with a Lucky pass + activated account.
3. Each guest is entitled to a maximum of 1 participation ticket during the Promotion Period.
4. Each Lucky member is entitled to a maximum of 2 participation tickets during the Promotion Period.
5. Participation tickets will be distributed until 3 June 2022, 8:00 p.m.
6. Only guests who have legitimately received a participation ticket may participate in the Promotion.
7. The participation ticket must be placed in the lottery bowl at the respective branch on Friday, 3 June 2022 between 6:00 p.m. and 8:01 p.m. Subsequent submission of the participation ticket is not permitted.
8. In each branch, the prizes will be drawn on Friday, 3 June 2022 from 8:01 p.m. ("Draw").
9. The Draw shall be conducted in an impartial manner. An employee will draw one (1) winning ticket per prize from the lottery bowl until all prizes have been won.
10. The guest is required to be present during the Draw at 8:01 p.m. at the respective branch where he/she received and submitted the participation ticket. If a prize falls on a ticket number whose owner is not in the branch at the time, the right to the prize is forfeited.
11. The guest must present the other part of the participation ticket to receive the prize. If the guest cannot hand over the other part of the participation ticket, the right to the prize is forfeited.
12. If the guest with the winning ticket number is not present at the respective branch, a new winning ticket number will be drawn immediately. The previously drawn winning ticket number is thus immediately cancelled and no rights can be derived from it anymore. This process is repeated until all the prizes have been won. Cash prizes will be paid directly to guests upon handing over the relevant participation ticket
13. Persons under the age of 18 or 21, depending on the admission age of a Jack's Casino branch, persons with an entry ban, employees and family members of JVH and its affiliates,

and persons directly or indirectly involved in the organisation of the Promotion, are excluded from participation.

14. Persons who violate the General Promotion Terms and Conditions will be excluded from participation and/or entitlement to a prize.

### Privacy

1. Private data obtained by JVH in connection with participating in the Promotion will be entered into its database, if and to the extent permitted by law. This data will be used to inform the participant of further information, promotions and offers of JVH, all in accordance with the GDPR (General Data Protection Regulation) and any related regulations based on the GDPR.
2. The data provided by the participant are processed in accordance with the General Data Protection Regulation and the JVH Privacy Statement. The Privacy Statement is available online at [www.jackscasino.nl/privacystatement](http://www.jackscasino.nl/privacystatement)

### Complaints procedure

1. The Promotion is in accordance with the Code of Conduct for Promotional Games of Chance. If you are of the opinion that the Promotion does not satisfy one or more provisions of this Code of Conduct, you may submit a written complaint in this connection. Send your complaint to: [kwaliteit@jvh.nl](mailto:kwaliteit@jvh.nl) or by post to:  
Jack's Casino  
FAO Quality & Assurance  
PO Box 2156  
5202 CD 's-Hertogenbosch
2. In order to process your complaint as quickly as possible, we need the following information:
  - Your name, address, phone and/or email.
  - A clear description of your complaint.
  - The specific promotion your complaint is about (name, date and place).
3. You will receive a confirmation in writing of your complaint within 2 weeks. Once all data are complete, we will handle the complaint and will keep you informed in writing of the settlement of the complaint. If your data are incomplete and/or lacking, we will always attempt to contact you. We strive to settle the complaint within 4 weeks after confirmation. Your complaint will be handled by our Quality & Assurance department and/or Legal Affairs department. If you are of the opinion that the complaint was not handled correctly, you will have the right to apply to the Netherlands Gaming Authority ([www.kansspelautoriteit.nl](http://www.kansspelautoriteit.nl)).

### In conclusion

1. JVH is not liable for any typing errors, printer's or typesetting errors and/or any damage as a result of changing or terminating the Promotion or any damage arising from a technical breakdown or defect.
2. At any time, JVH has the right to change the Promotion Terms and Conditions, or to discontinue the Promotion, such without giving reasons or prior notice. In the event the Promotion is changed or terminated, this will be communicated at [www.jackscasino.nl](http://www.jackscasino.nl).



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- In cases not covered by the Promotion Terms and Conditions, a decision will be made by JVH's operational management.
- Where relevant, JVH will pay the tax on games of chance in respect of the prizes that are won.
- By participating in the Promotion, the participant declares to agree with - and to have taken note of - the Promotion Terms

- and Conditions. The Promotion Terms and Conditions can be consulted on the website [www.jackscasino.nl](http://www.jackscasino.nl) and a hardcopy can be obtained at every branch. You participate at your own risk.
- We do not correspond regarding the results of the Promotion. Any suggestions or complaints can be sent by e-mail to [kwaliteit@jvh.nl](mailto:kwaliteit@jvh.nl).

### Prize Pool Jack's Summertime

The distribution of the prize pool for each branch is as follows:

Casino	Prize Pool	€400	€300	€200	€100	Total number of prizes
Akersloot JC	€2,000	3	2	1		6
Amersfoort JC	€2,000	3	2	1		6
Amsterdam City JC	€1,300	2	1	1		4
Arnhem JC	€1,300	2	1	1		4
Deventer JC	€1,700	2	2	1	1	6
Doetinchem JC	€1,300	2	1	1		4
Duiven JC	€1,700	2	2	1	1	6
Eemnes JC	€2,300	3	2	2	1	8
Eindhoven JC	€2,300	3	2	2	1	8
Gilze JC	€1,700	2	2	1	1	6
Groningen JC	€1,300	2	1	1		4
Heerhugowaard JC	€1,300	2	1	1		4
Helmond JC	€1,300	2	1	1		4
Hoofddorp De Brug JC	€2,300	3	2	2	1	8
Hoorn JC	€1,700	2	2	1	1	6
Nijmegen Centrum Houtstraat JC	€1,300	2	1	1		4
Nijmegen Dukenb. JC	€2,000	3	2	1		6
Oostzaan JC	€2,300	3	2	2	1	8
Oss JC	€1,300	2	1	1		4
Roermond JC	€1,300	2	1	1		4
Roosendaal JC	€1,300	2	1	1		4
Rotterdam Alexandrium JC	€2,000	3	2	1		6
Rotterdam Schouwburgplein JC	€1,300	2	1	1		4
Sassenheim JC	€2,000	3	2	1		6
Tilburg JC Centrum	€1,700	2	2	1	1	6
Tilburg JC Oost	€2,000	3	2	1		6
Utrecht JC	€1,300	2	1	1		4
Zeist JC	€1,300	2	1	1		4
Zoetermeer JC	€1,700	2	2	1	1	6
Zwolle JC	€1,700	2	2	1	1	6