



General Terms and Conditions of Jack's Summercash Promotion

JACK'S SUMMERCASH 2

Win extra cash this summer

General Promotion Terms and Conditions

1. The nationwide promotion Jack's Summercash 2022 (hereinafter referred to as "the Promotion") is offered by JVH gaming B.V., Europalaan 26, 5232 BC in 's-Hertogenbosch (hereinafter: "JVH"). This Promotion is a sequel to Jack's Summercash Promotion with Promotion Period running from 16 May 2022 through 3 June 2022.
2. These General Promotion Terms and Conditions apply to the Promotion.
3. The Promotion is intended to promote the branches that trade under the name Jack's Casino and concerns a promotional game of chance pursuant to the Code of Conduct for Promotional Games of Chance.

Duration

This Promotion runs from 20 June 2022 through 8 July 2022 (hereinafter referred to as "the Promotion Period").

Participating in Jack's Summercash

1. Participation in the Promotion is free of charge and possible only during the Promotion Period.
2. During the Promotion Period, guests at any Jack's Casino branch will be issued one (1) participation ticket upon admission. Guests who are Luckey members will receive two (2) participation tickets upon admission. A Luckey member is a guest with a Luckey pass + activated account.
3. Each guest is entitled to a maximum of 1 participation ticket per day during the Promotion Period. Each Luckey member is entitled to a maximum of 2 participation tickets per day during the Promotion Period.
4. The maximum number of participation tickets to be activated for a non-Luckey member per email address is 19 participation tickets.
5. The maximum number of participation tickets to be activated for a Luckey member per email address is 38 participation tickets.
6. Participation tickets will be distributed until 8 July 2022, 5:00 pm.
7. Only guests who have legitimately received a participation ticket may participate in the Promotion.
8. The draw will take place on Friday, 8 July 2022, between 5:05 p.m. and 6:00 p.m. (hereinafter referred to as the "Draw").
9. To enter the Draw, guests must activate their participation ticket(s) by 8 July 2022, 5:05 p.m. at www.jackscasino.nl/summercash.
10. The Draw is conducted in an impartial manner using a randomiser computer that draws the winning ticket numbers until all prizes have been won.
11. The presentation of the prizes will take place on Friday, 8 July 2022 starting at 8:00 p.m. (hereinafter referred to as "the Prize Evening").
12. The guest is required to be present during the Prize Evening at the branch selected when registering for Jack's Summercash participation tickets. If one of the national prizes falls on a ticket number whose owner is not present at the time in the branch he/she previously selected, the right to the prize is forfeited.
13. The branches where the winning tickets have been drawn will be contacted by phone during the announcement of the winning ticket numbers (starting at 8:00 p.m.). Also, the winning ticket

- numbers and the corresponding branch will be displayed on the television screens in the branches (if available). The winning ticket numbers will be called in the relevant branch. Winners should report to the branch manager within three (3) minutes. The manager verifies the guest's ticket number and confirms the prize.
14. If the guest with the winning ticket number is not present at the branch, the branch will contact the Service Center of JVH in Den Bosch by phone. A new winning ticket number will then be drawn immediately. The previously drawn winning ticket number is thus immediately cancelled and no rights can be derived from it anymore. This Draw process is repeated until all the prizes have been won.
15. Persons under the age of 18 or 21, depending on the admission age of a Jack's Casino branch, persons with an entry ban, employees and family members of JVH and its affiliates, and persons directly or indirectly involved in the organisation of the Promotion, are excluded from participation.
16. Persons who violate the General Promotion Terms and Conditions will be excluded from participation and/or entitlement to a prize.

Prize Pool Jack's Summercash

1. During the Draw, 4 cheques will be raffled off among the activated lots:
 - 1x travel voucher worth €10,000
 - 1x cheque €5,000 CASH
 - 1x cheque €3,000 CASH
 - 1x cheque €1,000 CASH
2. The travel voucher can be redeemed as you wish.
3. The winner of the travel voucher has the option of choosing CASH (50% of the value of the prize), to be received immediately at the branch, instead of the travel voucher.
4. The CASH amount will be paid out to the winner immediately.

Privacy

1. Private data obtained by JVH in connection with participating in the Promotion will be entered into its database, if and to the extent permitted by law. This data will be used to inform the participant of further information, promotions and offers of JVH, all in accordance with the GDPR (General Data Protection Regulation) and any related regulations based on the GDPR.
2. The data provided by the participant are processed in accordance with the General Data Protection Regulation and the JVH Privacy Statement. The Privacy Statement is available online at www.jackscasino.nl/privacystatement

Complaints procedure

1. The Promotion is in accordance with the Code of Conduct for Promotional Games of Chance. If you are of the opinion that the Promotion does not satisfy one or more provisions of this Code of Conduct, you may submit a written complaint in this connection. Send your complaint to: kwality@jvh.nl or by post to:
Jack's Casino
FAO Quality & Assurance
PO Box 2156
5202 CD 's-Hertogenbosch
2. In order to process your complaint as quickly as possible, we need the following information:



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- Your name, address, phone and/or email.
 - A clear description of your complaint.
 - The specific promotion your complaint is about (name, date and place).
3. You will receive a confirmation in writing of your complaint within 2 weeks. Once all data are complete, we will handle the complaint and will keep you informed in writing of the settlement of the complaint. If your data are incomplete and/or lacking, we will always attempt to contact you. We strive to settle the complaint within 4 weeks after confirmation. Your complaint will be handled by our Quality & Assurance department and/or Legal Affairs department. If you are of the opinion that the complaint was not handled correctly, you will have the right to apply to the Netherlands Gaming Authority (www.kansspelautoriteit.nl).

In conclusion

1. JVH is not liable for any typing errors, printer's or typesetting errors and/or any damage as a result of changing or terminating the Promotion or any damage arising from a technical breakdown or defect.
2. At any time, JVH has the right to change the Promotion Terms and Conditions, or to discontinue the Promotion, such without giving reasons or prior notice. In the event the Promotion is changed or terminated, this will be communicated at www.jackscasino.nl.
3. In cases not covered by the Promotion Terms and Conditions, a decision will be made by JVH's operational management.
4. Where relevant, JVH will pay the tax on games of chance in respect of the prizes that are won.
5. By participating in the Promotion, the participant declares to agree with - and to have taken note of - the Promotion Terms and Conditions. The Promotion Terms and Conditions can be consulted on the website www.jackscasino.nl and a hardcopy can be obtained at every branch. You participate at your own risk.
6. We do not correspond regarding the results of the Promotion. Any suggestions or complaints can be sent by e-mail to kwaliteit@jvh.nl.